

President, CEO enCourage Kids Foundation Hybrid - New York, NY | Fall 2022

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BOSTON | NEW YORK

enCourage Kids Foundation seeks a President, CEO experienced in nonprofit leadership, fundraising, and organizational planning to further the Foundation's impact

enCourage Kids Foundation



Since 1985, enCourage Kids Foundation (EKF) has helped humanize healthcare for children and their families by resourcing impact-driven pediatric programs and supporting the Child Life Community. The organization envisions a world where every child regardless of the difficulty of his or her medical journey experiences joy, hope, resilience, and healing. By working directly with child life specialists, doctors, nurses, and other clinicians, enCourage Kids can offer critical support to pediatric healthcare facilities. The Foundation does not tell hospitals what they need – they ask them what they need.

EKF assesses the needs of sick kids and families in an out of the hospital environment and then develops programming which aligns with those needs. This unique partnership with the child life community allows enCourage Kids to gain firsthand knowledge of the

challenges sick children face during their medical journey. enCourage Kids is proud to have awarded \$15.1 million to date to support 850 hospital projects that benefit pediatric patients. They have also sponsored 48,500 hospital happenings, distributed 34,000 cuddly teddy bears to hospitalized kids, held 4,200 escapes for over 4,000 kids and family members, and continue to serve over 400,000 children annually.

Whether it's ensuring a sick child's birthday is properly celebrated or providing diapers and formula overnight during the COVID-19 lockdown, the enCourage Kids team stands ready and able to meet the needs of young patients and their families during a sensitive, stressful time in their lives. This allows the hospital and child life community to focus on its important work with greater ease and effectiveness.

Hospital budgets typically focus on direct patient care matters, capital improvements, technology upgrades, specialized medical and diagnostic equipment, and staffing. However, there are the emotional aspects of pediatric patient care that are not covered by hospital budgets or insurance. enCourage Kids fills these critical gaps every day. The Foundation's donors make a positive impact on the lives of hospitalized children across the country, providing comforting toys and games, cutting-edge therapy, engaging and uplifting programs, and creating healing spaces.

enCourage Kids Programs

enCourage Kids supports hospitalized children along four program pillars: joy, hope, resilience, and healing. They offer a variety of programs that aim to bring meaningful, positive projects to hospital settings to make the stay and journey through illness less lonely and frightening for children. These programs play a pivotal role in easing the anxiety children and their family members may experience.



Hospital Happenings:

Hospital Happenings brings an array of entertainers – from clowns and musicians to caricature artists and magicians – into the hospital setting. Their interactive performances help to lift the much-needed spirits of patients during their procedures & treatments and fills in the long gaps where they may be feeling lonely, tired, or afraid.

Creative Arts:

enCourage Kids funds artist-in-residence programs and supports music therapy, art therapy, and horticulture therapy initiatives. Such tactile therapy programs are proven to help kids release anxiety and stress, and increase cooperation with medical procedures, foster mindfulness, and help kids explore their creative side.

Technology Programs:

enCourage Kids provides inpatient entertainment systems and loaded tablets with games and educational apps which help kids and their families. Some of the technological support that is provided includes intrahospital patient-to-patient TV programing and mobile treatment units as well as additional AV equipment when needed.



Bear Program: By giving hospitalized kids a warm, cuddly companion to help them through their stay, enCourage Kids Bears promote comfort in an otherwise clinical setting. Children find friendship in these smiling faces and medical practitioners utilize the bears as a tool for building trust and comfortability with the patient to ease their nerves and when demonstrating otherwise scary or confusing procedures.

Equipment & Supplies

Responding to hospital requests, the items we provide make it easier for hospital staff to do their jobs. Examples include sourcing and providing child-friendly exam tables and infant scales to enhance care, onesies that help raise awareness for sudden infant death syndrome (SIDS), and adaptive sports equipment for children with significant physical limitations.

enCourage Kids Signature Events

Every year, enCourage Kids hosts engaging events to help further the organization's mission and ensure that they can deliver on the myriad of ways they support their partners at pediatric programs across the nation. After a two-year hiatus, enCourage Kids staff, Board of Trustees, partners, and friends of the Foundation gathered in May of 2022, for the 37th EKF gala. They honored Jay Anderson and renamed his favorite program The Jay Anderson Pediatric Hospital Support Fund in his memory. Mr. Anderson's family was in attendance and the Foundation raised one-million dollars in unrestricted funds that night.

enCourage Kids also hosts an annual golf tournament and most recently, in mid-October 2022, they hosted their signature program, Serving up Smiles (SUS) for the ninth year in a row. Serving Up Smiles (SUS) has been enCourage Kids Foundation's premier tasting event with food, wine, and spirits. Raising over \$200,000, the event has included signature plates from the hottest chefs and top name restaurants in New York City, refreshing cocktails, delicious wines, incredible auction items, and world class entertainment.

About Diversity, Equity, and Inclusion at enCourage Kids

enCourage Kids aims to be an organization that is a model of diversity and inclusion by embracing differences in race, religion, gender, disability, nationality, age, sexual orientation, and ethnic background. enCourage Kids values diversity and realizes that it is a critical component of its successes and the changing needs of the children, families, and health care partners they serve.

The Foundation aspires to ensure that all volunteers and staff broadly reflect the diversity of their constituents. enCourage Kids is an equal opportunity employer who strives to recruit the best staff andvolunteers we can based on skills, experience, and level of commitment to organizational goals.

Health Equity and Resilience

Like so many nonprofits, enCourage Kids was deeply impacted by the COVID-19 pandemic. Despite having to cancel the annual gala the day before New York City was shut down, enCourage Kids was able to pivot to meet the urgent needs of our hospitals and pediatric patients, through limited but critical support. Hundreds of hospitals nationwide continue to rely on the partnerships and resources that enCourage Kids provides them. enCourage Kids is also committed to health equity and taking action to address health disparities by investing in hospitals with fewer resources and ensuring they and their patients have access to high-quality resources and tools. However, gaps still exist, and the Foundation recognizes the need to be able to do more for our healthcare heroes and their patients.

About the Position

The incoming President, CEO, will report directly to the Board of Directors, and join a very special organization that has had a longstanding impact on improving the lives and experiences of pediatric patients and their families through deep connections with hospitals and pediatrics across the nation. The new President, CEO, will supervise three staff members and strategically grow the enCourage Kids team.

Strengthening philanthropic revenue will be a primary role of the new President, CEO. enCourage Kids has been the beneficiary of a highly successful gala that exceeds \$1



million in revenue annually (pre-pandemic and the most recent gala). The annual golf outing, select institutional grants and some individual gifts make up the rest of the organization's philanthropic support. enCourage Kids receives no government funding.

The President, CEO, will be the lead ambassador for the organization, building and deepening engagement with donors and driving broader awareness and philanthropic support for the organization. enCourage Kids has established very strong ties to the New York area real estate community and is looking to strengthen its relationships in other professional sectors going forward. Additionally, the new President, CEO, will work with the Board in developing a strategic plan for the organization.

Key Responsibilities

Leadership

- Develop and sustain a highly collaborative relationship with the Board of Directors
- Partner with the Board of Directors to create a new 5-year strategic plan
- Ensure a productive and supportive environment for all staff members
- Expand and enrich enCourage Kids commitment to Diversity, Equity, and Inclusion
- Help recruit and steward new board members with skills and experience that will further the mission of enCourage Kids
- Establish a working relationship and partnership for strategic collaboration with Child Life staff, as
 well as existing partner hospitals. Broaden enCourage Kids reach to new hospitals and pediatric
 centers nation-wide.

Fundraising and External Relations

- Represent enCourage Kids, its mission, and its values credibly and professionally to external audiences, serving as an ambassador/spokesperson for Child Life and partnering hospitals
- Diversify and grow the current development program of special events and select grants to a
 more robust program that focuses on individual, foundation, and corporate donor identification,
 cultivation, solicitation, stewardship and upgrading
- Identify and prioritize key funding sources/opportunities and devise targeted funding strategies
- Building off enCourage Kid's strong support from the real estate sector, engage other prominent business sectors in supporting the vital programs of the Foundation
- Engage Board in key donor cultivation, solicitation, and stewardship activities
- Collaborate with the staff to develop a comprehensive marketing and communications plan



Organizational Management

- Supervise three direct reports with the intention of growing the staff over time based on annual revenue growth
- Review organizational structure, roles, and policies to promote accountability, efficiency, and high performance
- Maintain a climate that attracts, retains, and motivates a diverse, high-quality staff
- Set staff goals and objectives, and effectively manage staff

- Monitor the on-going effectiveness of programs through measuring objectives and evaluating outcomes
- Prepare and manage the organization's budget
- Foster a "can do," collaborative culture

Key Qualifications

- Passion for the enCourage Kids Foundation mission and the ability to serve as an ambassador
- Flexible and adaptable style; a leader who can positively impact both strategic and tactical, fundraising, and marketing initiatives
- A track record of growing and diversifying organizational philanthropic revenue
- Ability to review current organizational programs/structures and make recommendations that empower programmatic refinements
- Strong financial management skills
- Background working closely with a Board of Directors
- Demonstrated excellence in communications and stakeholder engagement with the private sector
- Skilled at building and sustaining relationships among high-net worth individuals, foundations, and corporations
- Ability to conceptualize and describe funding needs in a way that is compelling to prospects, donors, Board members, and other stakeholders
- Success supporting and managing volunteer leadership in donor cultivation and solicitation



- Knowledge of how to foster an environment of accountability, healthy work relationships and partnerships, and inclusivity among organizational staff to maintain a positive and collaborative work environment
- Knowledge of communications and marketing with excellent communications skills
- Results oriented self-starter with an entrepreneurial and innovative spirit
- Hospital/health care experience Is a plus
- Salesforce experience is a plus

Annual Compensation: \$170,000 – 220,000, depending upon experience.

enCourage Kids Foundation is a 501 (c) (3) nonprofit organization. enCourage Kids is an equal opportunity employer and does not discriminate based on race, color, creed, religion, gender, gender identity, pregnancy, marital status, partnership status, domestic violence victim status, sexual orientation, age, national origin, alienage or citizenship status, veteran or military status, disability, medical condition, genetic information, caregiver status, unemployment status or any other characteristic prohibited by federal, state and/or local laws.

Please email your cover letter and resume in confidence to: enCourageKids@developmentguild.com
For more information, please visit www.developmentguild.com.

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About Development Guild DDI

For 40 years, Development Guild DDI has consulted to leaders across the nonprofit spectrum. Based in Boston and New York, we have successfully collaborated with more than 650 clients nationwide in the sectors of health & science, education, environment, the arts, and social justice. We are experts in executive search and fundraising and are at the forefront of delivering best practice in these services.

With each engagement, we work in teams tailored to a client's particular needs, providing sector-specific intelligence, cross-sector insight, and hands-on functional expertise. We combine our perspective on nonprofit leadership with our knowledge and experience in both fundraising and executive search. This distinct perspective enables us to deliver the most strategic and measurable impact.